

**Table 2: Study Population Demographic and Socioeconomic Characteristics by Patient Portal User Status**

Characteristic	Enrolled <i>n</i> = 248,917		Enrolled Active <i>n</i> = 98,023		Enrolled Active Mobile <i>n</i> = 15,211	
	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%
<b>Age in years</b>						
18–30	37,695	15.1	12,571	12.8	2,241	14.7
31–45	63,944	25.7	27,605	28.2	5,934	39.0
46–64	88,793	35.7	37,706	38.5	5,302	34.9
65+	58,485	23.5	20,141	20.5	1,734	11.4
<b>Gender</b>						
Female	149,421	60.0	61,633	62.9	8,870	58.3
Male	99,496	40.0	36,390	37.1	6,341	41.7
<b>Race/ethnicity</b>						
White, non-Hispanic	193,141	77.6	79,604	81.2	12,180	80.1
White, other (including Hispanic)	2,960	1.2	1,186	1.2	183	1.2
Black, non-Hispanic	32,565	13.1	9,398	9.6	1,659	10.9
Black, other (including Hispanic)	286	0.1	97	0.1	20	0.1
Other, non-Hispanic	15,652	6.3	6,377	6.5	932	6.1
Other (including Hispanic)	4,313	1.7	1,361	1.4	237	1.6
<b>Region</b>						
Columbus metropolitan	178,096	71.5	75,670	77.2	12,122	79.7
Southeast Ohio Appalachian	5,958	2.4	1,731	1.8	214	1.4
Ohio-other	55,714	22.4	16,997	17.3	2,340	15.4
Outside Ohio	9,149	3.7	3,625	3.7	535	3.5
<b>Insurance provider</b>						
Commercial	149,447	60.0	68,610	70.0	10,826	71.2
Medicaid	36,062	14.5	8,845	9.0	1,863	12.2
Medicare	43,994	17.7	14,935	15.2	1,672	11.0
Unknown	19,414	7.8	5,633	5.7	850	5.6
<b>Employment status</b>						
Employed	132,129	53.1	59,926	61.1	10,174	66.9
Not employed	104,344	41.9	34,275	35.0	4,518	29.7
Student	8,124	3.3	2,845	2.9	405	2.7
Other	4,320	1.7	977	1.0	114	0.7