

Table 2

Descriptive Statistics Acceptance and Resistance Constructs

Construct (Corresponding Survey Question Numbers)	Cronbach's α	Score Descriptive Statistics		
		Pooled Mean (Range of Means)	Pooled SD (Range of SD)	Pooled Variance (Range of Variances)
Attitude (1–4)	0.780	6.18 (5.41–6.86)	1.14 (0.66–1.47)	1.31 (0.44–2.15)
Subjective norm (5–7) ^a	0.658	6.80 (6.75–6.86)	0.79 (0.35–0.54)	0.21 (0.12–0.29)
Perceived behavioral control (9–12)	0.691	5.80 (4.92–6.28)	1.42 (1.11–1.78)	2.03 (1.22–3.18)
Sunk cost (13–14)	0.691	5.99 (5.94–6.05)	1.07 (1.07–1.08)	1.15 (1.14–1.16)
Regret avoidance (15–16)	0.670	3.13 (2.72–3.55)	2.05 (2.00–2.11)	4.21 (3.98–4.44)
Inertia (17–21)	0.797	2.87 (2.33–3.86)	1.51 (1.24–1.82)	2.27 (1.53–3.33)
Perceived value (22–24)	0.809	1.76 (1.70–1.80)	1.11 (1.06–1.18)	1.23 (1.13–1.40)
Transition costs (25–27)	0.555	4.96 (4.38–5.77)	1.49 (1.12–1.65)	2.22 (1.26–2.74)
Perceived threat (28–30)	0.844	1.95 (1.77–2.13)	1.03 (0.81–1.27)	1.07 (0.66–1.60)
Acceptance of use (31–33)	0.817	5.02 (4.44–5.63)	1.21 (1.11–1.27)	1.47 (1.22–1.62)
Resistance to use (34–37)	0.929	3.42 (3.11–3.86)	1.52 (1.31–1.66)	2.32 (1.72–2.76)

Abbreviation: SD, standard deviation.

^a Survey item 8 was removed because of the effect on reliability, as measured by Cronbach's alpha.