

Appendix A

Interview Questions

Strategic Planning:

1. What were the major steps in preparing for the ICD-10-CM transition?

Education & Training:

2. What implementation strategies (i.e., education, technology) were used to overcome challenges to transition to the ICD-10-CM coding system?

System Readiness:

3. What challenges are you experiencing in converting to ICD-10-CM?

Closing Questions:

4. How can organizations best prepare for this transition?
5. What else could you share that is pertinent to your implementation strategies for ICD-10-CM?