

**Table 2**

Number and Types of Case Study Interviewees

<b>Interviewee Type</b>	<b>Interviewee Job Titles</b>	<b>Total No. of Interviewees</b>	<b>No. of Interviewees per Practice<sup>a</sup></b>
Physicians	Medical director Residency director Physician	16	0–4
Administrative staff	Practice/office manager Clinical system program manager Quality improvement coordinator Special projects coordinator Director of administration/office administrator President/CEO	11	0–3
Health IT staff <sup>b</sup>	Clinical director of health IT Medical director of informatics EHR specialist EHR optimization manager IT/quality specialist Director of IT	9	0–2
Nonphysician clinical staff	Nursing supervisor Registered nurse Nurse practitioner Medical assistant Lab specialist Pharmacist	9	0–3
Other support staff	Referral coordinator Billing specialist Receptionist	3	0–2
<b>Total</b>		<b>48</b>	<b>2–10</b>

<sup>a</sup> Not all sites had all interviewee types. This column represents the minimum and maximum number of an interviewees of the applicable type interviewed at a given practice.

<sup>b</sup> Two health IT staff interviewees were also physicians, and one health IT staff interviewee was also a medical assistant.