

Figure 3

Clinical Documentation Improvement Summary Dashboard

SAMPLE Clinical Documentation Improvement Dashboard - System Services Demonstration Purposes Only				
	Industry Standard	Vendor Standard	Organization Standard	YTD
Clinical Documentation Improvement - Medicare				
Productivity				
1. Daily Enrollments	8 - 12	8	9	9
2. Medicare Records Reviewed	85%	80%	85%	83.3%
3. Reconciliation by 10th day of Discharge	N/A	N/A	95%	94.4%
Queries				
4. Query Response Rate	90%	80%	85%	88.8%
5. Query Agreement Rate	85%	80%	85%	72.7%
6. Queries With No Response	N/A	<20%	<=15%	10.9%
Impact				
7. DRG Impact ϕ	N/A	12 - 15%	14%	11.3%
8. Severity Impact ϕ Percentage of Severity Queries to Overall Queries	N/A	45 - 47%	47%	43.4%
Clinical Documentation Improvement - Overall Payor including: Medicare, Managed Medicare, Aetna, BCBS, Cigna, United Healthcare				
Productivity				
9. Records Reviewed	85%	N/A	85%	69.1%
Queries				
10. Query Response Rate	90%	80%	85%	89.7%
11. Query Agreement Rate	85%	80%	85%	66.9%
12. Queries With No Response	N/A	<20%	<=15%	10.4%
Impact				
13. DRG Impact	N/A	12 - 15%	14%	11.6%
14. Severity Impact	N/A	45 - 47%	47%	45.4%
CDI Reviews				
20. CDI and HIMS Coding agreement rate	N/A	N/A	70%	78.0%
CMI				
23. CMI Reviewed Payors – Final 2017	N/A	N/A	N/A	1.7912
24. CMI Reviewed Payors – Final 2018	N/A	N/A	N/A	▲ 1.9243
Financials				
Benefit Trend				
25. Revenue Budget	N/A	N/A	\$20,301,737	\$ 18,609,921
26. Actual - graph included	N/A	N/A	N/A	\$ 22,373,591
27. Variance	N/A	N/A	N/A	\$ 3,763,670
No Response Impact				
28. Potential \$ Impact of No Response	N/A	N/A	N/A	\$ 262,778
Legend				
Target Met				
1-5% of Target				
> 6% of Target				