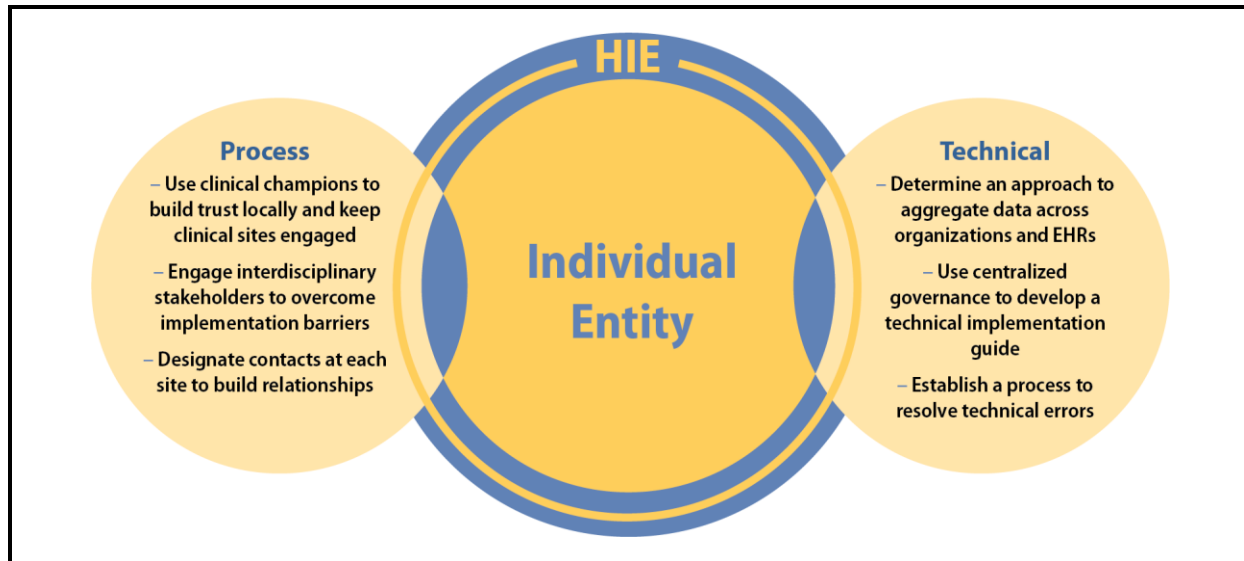


Figure 2

Process and Technical Factors at the Health Information Exchange and Contributing Organization Levels



Abbreviations: EHR, electronic health record; HIE, health information exchange.