Appendix A

Interview Questions

1. What organizational strategies do you use to reduce patient readmissions?
2. What is the role of hospital leaders in developing and implementing strategies to reduce readmission rates?
3. How do you monitor the success of your initiatives to reduce readmissions?
4. Which programs, policies, or strategies have proven most successful in reducing readmissions?
5. What are the biggest challenges and barriers you encounter as a hospital leader in implementing strategies to reduce readmissions?
6. How have you addressed the challenges to implementing the strategies to reducing readmission rates?
7. What are the issues affecting readmissions outside the control of the hospital?
8. What else would you like to add about your organizational strategies to reduce readmission rates?