

# FALL 2019 INTRODUCTION

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The Fall 2019 issue of AHIMA's research journal, *Perspectives in Health Information Management*, is now available. This issue's articles explore a range of topics, from electronic health records (EHRs) to patient satisfaction rates and HIM process workflows.

While some doctors continue to be apprehensive about their role in providing accurate and concise electronic health records—records that are beneficial to both patient and provider—a pair of recent studies suggests a hopeful future. "Moving from Quality Measurement to Quality Improvement: Applying Meaningful Use Lessons to the Quality Payment Program" is a summary of the first study, which is an extensive collection of information from physicians and staffers at numerous medical practices. The collected information was then used to suggest ways to collect and use EHR data to measure and improve patient care and reduce staff dissatisfaction, all geared toward improving each practice's standing with the federal Quality Payment Program.

"Why Residency Programs Should Not Ignore the Electronic Health Record after Adoption" summarizes the second study, which suggests any potential adversarial relationship between EHRs and the medical personnel tasked with writing them may be minimized if the EHR becomes an integral part of training, engagement, and assessment at the residency level.

"A Framework for Performance Comparison among Major Electronic Health Record Systems," a summary of a five-year study on how to assess EHRs based on outcomes, including bed utilization rates, return on assets and more, provides a helpful tool for administrators looking to narrow the more than 4,000 EHR available systems to those that best serve their organization's needs.

Administrators and HIM specialists aren't the only ways embracing technology. "An Exploration of the Association between Inpatient Access to Tablets and Patient Satisfaction with Hospital Care" looks at a new study that indicates improved satisfaction rates of hospital patients who were given access to tablets during their hospital stay in an effort to increase patient-centered care.

Also, "Use of Technology in the Management of Obesity: A Literature Review" summarizes a large-scale analysis of 23 studies over a seven-year period on the relationship between technology and obesity patients, which indicated a statistically significant improvement in 60 percent of obesity patients. While the studies had a limited scope—focusing mainly on obesity management—researchers are hopeful that the positive relationship between patients and technology in both studies can be expanded in the future.

While the number of patients and their relatable information at a 210-bed community hospital in Florida may not directly correlate to the amount of collected data at larger hospitals, "Developing and Implementing Health Information Management Document Imaging Productivity Standards: A Case Study from an Acute Care Community Hospital" suggests that the individual workflow reflecting the HIM process is certainly applicable.

On the opposite end of the spectrum, "Evidence-based Operations Management in Health

Information Management: A Case Study," looks at ongoing analysis of the HIM process in a large, integrated healthcare delivery system.

The final article in this issue of *Perspectives*, "Drowning in Data: Workflow Changes Improve the Collection of Clinically Relevant and Actionable Cardiac Data," the authors did a retrospective chart review of cardiac rhythm data from patients with implantable Medtronic Reveal Linq cardiac monitors to determine if workflow changes and enhanced patient education improve the collection of more meaningful data from implantable loop recorders.

Read the full issue [here](#). Learn more about submission guidelines [here](#).

Perspectives in Health Information Management is a scholarly, peer-reviewed journal, referred to by professors, professionals, public officials, industry leaders, and policy-makers. Since 2004, Perspectives has been one of the most credible and respected journals of the HIM industry, and is referenced in notable indices such as PubMed Central (PMC), the Cumulative Index to Nursing and Allied Health (CINAHL), and Google Scholar.

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