Figure 1: Flowchart of Selecting Studies for Telehealth Services in Primary Health Care

Identification
- Records identified through database searching PubMed, web of science, Google Scholar (n=3823)

Screening
- Articles were identified as relevant on the basis of their titles n=807
- Articles were excluded because of irrelevant titles n=3016
- Record duplication removed (n=115)
- Abstracts were identified and screened (n=692)
- Abstracts were excluded (n=392)

Eligibility
- Full-text articles were assessed (n=300)

Included
- Articles were excluded for the following reasons: N=257
  - Irrelevant intervention
  - Irrelevant setting
  - Non-English paper
  - Inaccessibility of paper
  - Duplicate reporting
- Studies were included in the final list for the review