

Table 1: Characteristics of Virtual Care Patients Pre- and Post-Telehealth Policy Expansion, and Relative Change, and Chi-Square Results

Telehealth Visits	January 21, 2020 – April 19, 2020				
	Pre-Telehealth Expansions (44 Days)	Post-Telehealth Expansions (44 Days)	Total (88 days)	Relative Change in Visits	Chi-Square (p-value)
	Visits (%)	Visits (%)	Visits (%)	%	
Avg. number of visits per day	14.4 (SD=3.8)	33 (SD=12.2)	21.1 (SD=11.4)	229%	
Total virtual visits	679 (32%)	1453 (68%)	2132 (100%)	214%	
Gender					
Female	510 (75.1%)	1020 (70.2%)	1530 (71.8%)	-4.9%	0.002*
Male	162 (23.9%)	429 (29.5%)	591 (27.7%)	5.6%	
Non-Binary	7 (1%)	4 (0.3%)	11 (0.5%)	-0.7%	
Age					
2-17	97 (14.3%)	124 (8.5%)	221 (10.4%)	-5.8%	<0.001*
18-34	230 (33.9%)	583 (40.1%)	813 (38.1%)	6.2%	
35-50	254 (37.4%)	494 (34%)	748 (35.1%)	-3.4%	
51-64	89 (13.1%)	182 (12.5%)	271 (12.7%)	-0.6%	
65+	9 (1.3%)	70 (4.8%)	79 (3.7%)	3.5%	
Health Insurance Status					
Insured	265 (39%)	290 (20%)	555 (26%)	-19%	<0.001*
Uninsured	414 (61%)	1163 (80%)	1577 (74%)	19%	
Health Access					
Rural	415 (61.1%)	810 (55.8%)	1225 (57.5%)	-5.3%	0.022*
Urban	264 (38.9%)	643 (44.3%)	907 (42.5%)	5.3%	
Healthcare Delivery modality					
Phone	581 (85.6%)	1148 (79%)	1729 (81.1%)	-6.6%	<0.001*
Video	98 (14.4%)	305 (21%)	403 (18.9%)	6.6%	
Prescriptions Per Visit					
Received	562 (82.8%)	962 (66.2%)	1524 (71.5%)	-16.6%	<0.001*
Did no receive	117 (18.2%)	491 (33.8%)	608 (28.5%)	16.6%	