<table>
<thead>
<tr>
<th>Themes</th>
<th>Subthemes</th>
<th>Categories</th>
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</table>
| Common processes of elderly care in the emergency departments | Workload | A large number of elderly patients  
Lack of a proper patient referral system |
| | Clinical assessment | Patient triage  
Patient care |
| | Discharge Recommendations | Follow-up and continuation of care  
Interventions to reduce emergency department visits |
| Data required for elderly care in the emergency departments | Clinical data | Medical history  
Screening  
Standard questionnaires |
| | Supportive data | Insurance services  
Training and self-care education |
| The elderly care team | Main health care providers | Emergency medicine specialists  
Emergency nurses |
| | Medical consultants | Inpatient department  
Outpatient department |
| Current information systems used for elderly care in the emergency departments | Emergency department information system and the challenges of using it | Lack of access to the required data  
Lack of integration between systems  
Incomplete data |
| | Other health information systems | Picture archiving and communication system  
Vital signs monitoring system |