

Table 2**Organizational Units of Medical Record Departments in the Selected Countries**

Organizational units	Countries	USA	Australia	England	
		MRD	MRD	MRD	Health Information Organization
		(n=15)	(n=11)	(n=8)	(n=8)
		Frequency (percent)	Frequency (percent)	Frequency (percent)	Frequency (percent)
- Coding (clinical coding)		13 (87)	11 (100)	3 (37.5)	5 (62.5)
- Filing area		8 (53)	10 (91)	8 (100)	7 (87.5)
- Transcription		13 (87)	4 (36)	-	-
- Release of information (or correspondence)		10 (67) -	4 (36) -	1 (12.5) -	1 (12.5) -
- Record analysis (or data quality)		6 (40)	2 (18)	1 (12.5)	4 (50)
- Record completion		7 (47)	-	-	-
- Statistics		4 (27)	9 (82)	-	3 (37.5)
- Tumor registry		7 (47)	1 (9)	-	1 (12.5)
- Data abstracting		6 (40)	-	-	-
- Birth/death certificate		5 (33)	-	-	-
- Record (data) organizing		4 (27)	1 (9)	-	-
- Utilization review		3 (20)	-	-	-
- MPI maintenance		3 (20)	-	-	-
- Physician credentialing		3 (20)	-	-	-
- Quality Assurance		1 (7)	-	-	-
- Admission		-	5 (45)	4 (50)	5 (62.5)
- Clinic clerical support		-	4 (36)	2 (25)	-
- DRG & Case mix analysis		-	4 (36)	-	-
- <i>Medical Records</i> *		-	4 (36)	-	-
- Patient discharge		-	3 (27)	-	-
- Information System		-	3 (27)	-	-
Administration		-	-	-	-
- Form design		-	1 (9)	-	-
- Training		-	-	2 (25)	5 (62.5)
- Medical secretary		-	-	2 (25)	-
- System security (or data protection)		-	-	-	6 (75)
- Technical support		-	-	-	5 (62.5)
- Telecommunication		-	-	-	3 (37.5)
- User support		-	-	-	3 (37.5)
- Website development		-	-	-	3 (37.5)
- Clinical IS development		-	-	-	2 (25)
- Performance management		-	-	-	2 (25)
- Risk management		-	-	-	1 (12.5)
- Medical library		1 (7)	-	-	1 (12.5)

* In Australia, medical records unit is a subset of health information service department and its functions are those related to maintenance, organizing and analyzing patients' records.