

Appendix B

Questions asked in a Semistructured Interview with Dennis Lee, Vice President and Chief Information Officer, Cabell Huntington Hospital, Huntington, West Virginia, an Expert in Healthcare Information Technology, on August 31, 2016.

- What do you think is the most likely avenue for a ransomware attack at a healthcare facility (e.g., email phishing)?
- In the event of a ransomware attack, what are the procedures for the response?
- What costs would be associated with response and recovery?
- What are some critical aspects of a malware prevention plan?
- In your opinion, when a hospital suffers a ransomware attack, would this be considered a HIPAA breach?