

Table 3

Comparison of Preimplementation and Postimplementation Stakeholder Satisfaction Surveys

| Satisfaction Measure | Before Implementation | After Implementation |
|--|------------------------------|-----------------------------|
| Internal stakeholder satisfaction | | |
| Overall satisfaction | 17% | 97.40% |
| Time to complete documentation | 6% | 98.45% |
| Content of notes | 37% | 92.40% |
| Layout of notes | 8% | 96.95% |
| Quality of text rendition | 17% | 100% |
| External stakeholder satisfaction | | |
| Overall satisfaction | 43% | 80.30% |
| Ability to find "Assessment" information | 28% | 78.47% |
| Ability to find "Mobility" information | 28% | 75.96% |
| Ability to find "Pain" information | 31% | 84.14% |
| Ability to find "Function" information | 31% | 82.52% |
| Ability to find "Discharge" information | 31% | 78.47% |