

Table 1Respondent Characteristics and Perceptions of Ambulatory Visit (*N* = 7,058)

Patient Characteristics	<i>N</i> (%)
Gender	
Male	2,763 (39.4)
Female	4,242 (60.6)
Hispanic or Latino	
No	6,401 (97.3)
Yes	176 (2.7)
Race	
African American	1,187 (17.3)
Caucasian	5,350 (78.0)
Other	321 (4.7)
Insurance	
Medicaid/CareSource/Molina	1,009 (14.5)
Medicare	1,550 (22.3)
Private insurance/commercial	3,437 (49.5)
Self-pay/no insurance/other	951 (13.7)
Education	
Some high school or high school graduate/GED	1,680 (24.1)
Some college/technical school or college graduate	3,596 (51.6)
Some graduate school or graduate/professional degree	1,692 (24.3)
Income	
Less than \$14,000	931 (14.4)
\$14,001 to \$21,200	498 (7.7)
\$21,201 to \$28,400	408 (6.3)
\$28,401 to \$35,600	523 (8.1)
\$35,601 to \$50,000	911 (14.0)
\$50,001 to \$75,000	1,132 (17.5)
More than \$75,000	2,081 (32.1)
Employment	
Employed	3,700 (53.6)
Unemployed	701 (10.2)
Disabled	947 (13.7)
Retired	1,556 (22.5)
Visit Characteristics	
<i>History with provider</i>	
Is this your first visit with the doctor you saw today?	
No	5,046 (72.2)
Yes	1,940 (27.8)

Visit satisfaction

How satisfied were you with your visit?

Very dissatisfied	58 (0.8)
Dissatisfied	36 (0.5)
Neither satisfied nor dissatisfied	137 (2.0)
Satisfied	1,422 (20.3)
Very satisfied	5,365 (76.4)

Computer/electronic medical record use

Did your doctor use the computer while in the exam room with you?

No	1,352 (19.4)
Yes	5,607 (80.6)

Did your doctor show you anything in your electronic medical record with the computer?

No	5,233 (76.3)
Yes	1,627 (23.7)

Computer/electronic medical record intrusiveness

How intrusive did you find the computer to your visit?

Not intrusive	5,564 (82.9)
Somewhat intrusive	625 (9.3)
Very intrusive	524 (7.8)
