

**Table 2**

Quotes from the Key Informant Interviews

<b>Participant Role and Theme</b>	<b>Opportunity (O) or Challenge (C)</b>
Data management staff: “The system facilitates effective evaluation and assessment. It also provides an opportunity to review the progress made on maternal and child health indicators.”	O
Data management staff: “Poor documentation from the health facilities makes data of very low standard . . .”	C
Health and welfare department staff: “The health information management portal is a single window for gathering, aggregating, analyzing, and using the information for improving the maternal and child health.”	O
Health worker: “I need good feedback and recognition on my work done . . .”	O
Auxiliary nurse midwife: “There should be information exchange about healthcare and data handling issues from other villages . . .”	C
Health worker: “There are no written standards on what we are supposed to do when we discover some discrepancies . . .”	C
New recruit staff: “The duration of the training is very short to cover the complex structure and components of the health information management system.”	C
Policy-level staff: “Despite challenges, the system is able to provide micro-level information for improving healthcare service delivery at the grassroots level.”	O
Computer department official: “Our work is to support, supervise, and monitor; the grassroots healthcare workers who are directly involved in this initiative should be encouraged, and we should resolve the issues they encounter in the field.”	O