### Table 2

Semi-structured Questionnaire Used for Interviews about Health Information Exchange

- Have you been involved in any sort of health technology programs in the past?
- How did you come to being involved with adopting Direct and being part of the whole implementation?
- When you were first introduced to the concept of Direct how did you envision you would use it?
- Are you using electronic charting?
- Do you think Direct is a good idea for long-term care facilities?
- How are you envisioning using Direct?
- How much capability is there in using Direct and how much effort is required to implement it and use it?
- Are you planning on embedding Direct into another system or will it be an independent system?
- What are the challenges to using the Direct system?
- Can you describe your initial and ongoing training required for Direct?
- What type of feedback are getting from your users?
- Is Direct aligning with the users’ workflow? Is the technology making things more efficient or is there a loss of productivity?
- Describe any sort of policies that have been established as a result of the Direct.