

Figure 2

Quotes on Billing, Audit and Reimbursement

“I wish to have feedback on how to deal with outliers (especially for Medicare and Medicaid billing) and what documentation to keep to get reimbursed properly.”

“I currently use a billing sheet from 1 page to 7–8 pages long. My concerns are procedures but since it is all set there is no confusion about them. We do about 10 different procedures and not that much confusion.”

“For outpatient, I only give a general impression to the billing service; no numbers of the codes and they probably feed that into the system and select the codes hoping what they put in is accurate. If I do this on the inpatient side; if I put my impression in, it would give 10 different diagnoses and each has a separate code.”