

Table 3**“Suggestion for Improvement for the Way Instructions Are Given”**

Theme and Subtheme	Number of Comments	Percentage of Total Sample
1. “Improve format/layout of document”	11	4.5%
2. “Enhance healthcare communications”	47	19.2%
Use less medical terminology	19	
Provide only key information	18	
Have provider review document with patient	10	
3. “Resolve discrepancies/omitted information”	61	24.9%
Allergies section	10	
Medication list	16	
Problem list	21	
Provide specific instructions/“to do” list	14	
4. “Provide document in electronic form”	8	3.3%
5. No suggestions or opinions offered	118	48.2%
TOTAL	245	