

Figure 1

Sample Scorecard

| Physician / Nurse Practitioner | Specialty | Pre-Live Metrics | | | | | | | | | | | Go-Live Metrics | | | | | Post-Live Metrics | | | | | | | | |
|--------------------------------|---------------------------|-----------------------------|---------------------|----------------------|----------------------|--------------------|----------------------------|--|----------------|-----------------|----------------------------|-----------------------|---------------------|-------------------------------|-----------------|------------------|------------------|-----------------------|-----------------|-----------------------|-----------------------|-----------------|--------|-------|--------|------|
| | | Schedule Reduction Complete | | | | Abstract 20 Charts | Complete eLearning Modules | Content Analysis/ Design Participation | | | Attended End-User Training | Dictation Utilization | Redcoat Utilization | Adhered to Schedule Reduction | | | | Dictation Utilization | Close Encounter | Dictation Utilization | Close Encounter | | | N | | |
| | | Go Live Week 50% | Go Live +1 Week 20% | Go Live +2 Weeks 20% | Go Live +3 Weeks 10% | | | Content Analysis | Content Design | Content Testing | | | | Go Live Week | Go Live +1 Week | Go Live +2 Weeks | Go Live +3 Weeks | | | | Dictation Utilization | Close Encounter | <24h | | 24-72h | >72h |
| | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dr. A | HEART FAILURE | 63% | 89% | 88% | 44% | not started | 0/14 | | | | Y | Y | | 56% | 89% | 81% | 38% | | 8 | | | 0.0% | 40.0% | 60.0% | 45 | |
| Dr. B | CARDIOLOGY | 31% | 75% | 75% | 50% | not started | 0/14 | | | | Y | Y | | 25% | 55% | 51% | 44% | | 4 | | | 100.0% | 0.0% | 0.0% | 36 | |
| Dr. C | HEART FAILURE | 75% | 83% | 83% | 83% | not started | 0/14 | | | | Y | Y | | 42% | 55% | 53% | 52% | | 25 | | | 31.0% | 69.0% | 0.0% | 29 | |
| Dr. D | CARDIOLOGY-INTERVENTIONAL | 59% | 47% | 88% | 32% | not started | 3/14 | | | | Y | Y | | 82% | 47% | 94% | 71% | | 12 | | | 83.1% | 6.5% | 0.0% | 58 | |
| Dr. E | CARDIOLOGY | 77% | 100% | 97% | 73% | not started | 0/14 | | | | Y | Y | | 73% | 100% | 97% | 90% | 1** | 26 | | | 43.0% | 49.1% | 7.9% | 114 | |
| Dr. F | CARDIOLOGY-INTERVENTIONAL | 75% | 89% | 89% | 83% | not started | 0/14 | | | | Y | Y | | 50% | 89% | 113% | 113% | | 3 | | | 10.3% | 0.0% | 89.7% | 29 | |
| Dr. G | CARDIOLOGY | 140% | 80% | 100% | 100% | not started | 0/14 | | | | Y | Y | | 140% | 80% | 80% | 80% | | | | | 96.0% | 4.0% | 0.0% | 25 | |
| Dr. H | CARDIO-THORACC SURGERY | 100% | 0% | 71% | 43% | not started | 0/14 | | | | Y | Y | | 100% | 71% | 114% | 100% | | 7* | | | 100.0% | 0.0% | 0.0% | 9 | |
| Dr. I | CARDIOLOGY | 157% | 87% | 107% | 33% | not started | 0/14 | | | | Y | Y | | 150% | 40% | 60% | 67% | | 11 | | | 34.2% | 37.3% | 48.5% | 33 | |
| Dr. J | CARDIOLOGY | 82% | 0% | 46% | 62% | not started | 0/14 | | | | Y | Y | | 52% | 15% | 46% | 77% | 2* | 1 | | 21* | 100.0% | 0.0% | 0.0% | 25 | |
| Dr. K | HEART FAILURE | 105% | 62% | 54% | 48% | not started | 0/14 | | | | N | Y | | 62% | 62% | 54% | 62% | | | | | 2.4% | 7.3% | 90.2% | 41 | |
| Dr. L | CARDIO-THORACC SURGERY | 50% | 25% | 0% | 75% | not started | 0/14 | | | | N | Y | | 50% | 25% | 25% | 75% | | | | | 12* | 100.0% | 0.0% | 0.0% | 14 |