ICD-10-CM/PCS and Computer-Assisted Coding (CAC)Summit

April 22–23, 2014 | Washington, DC

TUESDAY, April 22, 2014

Time	Topics
7–8 a.m.	**Registration and Continental Breakfast**
7:15–8 a.m.	**Early Riser Session: What Now? Industry Reaction to Latest ICD-10 Delay** Hear how three healthcare organizations are responding to the sudden delay in the ICD-10 compliance date. This discussion will be followed by an open dialogue where attendees will have the opportunity to share the impact of the delay on their own organizations' implementation planning and preparation efforts. **Gloryanne Bryant, RHIA, CDIP, CCS, CCDS, National Director Coding Quality, Education, Systems and Support, National Revenue Cycle, Kaiser Foundation Health Plan Inc & Hospitals; Sheri Patton, RHIA, Manager, ICD-10 Program, BCBS of Michigan; Connie S. Tohara, RHIT, Director of Health Information, University of Utah Hospitals and Clinics** **Sue Bowman, MJ, RHIA, CCS, FAHIMA, Senior Director, Coding Policy and Compliance, Public Policy, AHIMA, Moderator**
8–8:15 a.m.	**Welcome/Opening Remarks** **Angela Kennedy, EdD, MBA, RHIA, 2014 AHIMA President**
8:15–9 a.m.	**Keynote Address** **ICD-10, EHRs, and Other Mandates: An Evolving Landscape** This session will focus on the evolving landscape for physicians and frame the challenges they are balancing today with ICD-10, EHRs, other mandates, and cuts to reimbursement, all while working to improve the health of their patients. **Steven Stack, MD** **Immediate Past Chair, American Medical Association Board of Trustees**

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9–10 a.m.	**ICD-10 Collaborative Testing: Approach, Results, and Lessons Learned** The topic of ICD-10 Testing has generated many questions across the industry over the past several years. It is widely considered to be the most complex component of the transition to ICD-10. The ICD-10 testing program for most organizations has been segmented into various "threads" to make the effort more manageable given time and people/financial resource implications. While many speakers have spoken on the topics of Financial Neutrality and Provider Collaboration, few have been ready to present actual results from their testing efforts. Aetna will share results from our Provider Collaboration testing efforts. This information provides insight on the audience about a successful provider collaboration process. It will also provide insight into results that may inform other organizations (payers and providers) of specific clinical categories affected by the shift to ICD-10. Given the industry-wide interest in these topics and the fact that this presentation provides actual results, we expect the audience to be highly engaged. In addition, the presentation will allow for ample time for questions and answers—both throughout the presentation itself (to be held in an interactive manner), as well as during the specifically allotted timeframe at the end for Q&A. **Brian Parkany, ARM, Strategic Initiatives, and Stacie J. Watson, MBA, Strategic Initiatives, Aetna, Inc.**		
10–10:30 a.m.	**Networking Break**		
10:30–11:30 a.m.	**State of Medicaid ICD-10 Readiness** **Godwin Odia, PhD, NHA, RHIA** **Senior Health Insurance Specialist/States Medicaid Programs, ICD-10 Implementation Lead, Division of State Systems, Data and Systems Group Center for Medicaid and CHIP Services, Centers for Medicare and Medicaid Services**		
11:30 a.m.– 12:15 p.m.	**Impact of ICD-10 on Public Health** **Donna Pickett, MPH, RHIA, Medical Classification Administrator, Centers for Disease Control and Prevention, National Center for Health Statistics, Office of Planning and Extramural Programs**		
12:15–12:45 p.m.	**Dedicated Exhibit Time**		
12:45–1:45 p.m.	**LUNCH**		
1:45–2:45 pm	TRACK 1 **Coding and Physician Self–Defense** The importance of high-quality medical record documentation cannot be overemphasized, especially in today's	TRACK 2 **Testing for ICD-10: Using a Content-Based Solution** The audience will learn how one large payer plans to employ content-based testing to	TRACK 3 **Leveraging Computer-Assisted Coding and Emerging Trends: Views from Three Organizations** Computer-assisted coding (CAC) has

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	healthcare environment. With ICD-10 approaching and the ongoing growth and challenges of the healthcare industry as it relates to quality patient care and controlling future healthcare cost, complete and accurate documentation is even more important to ensure the integrity of your healthcare data. This presentation provides an overview of successful approaches for educating clinicians on clinical documentation expectations and the importance of value of high-quality documentation beyond ICD-10-CM/PCS requirements. Successful methodologies and results will be presented by two physicians who have been extensively involved with physician education for more than 35 years. **Garry Huff, MD, CCS, CCDS, and James Fee, MD, CCS, CCDS, AHIMA-Approved ICD-10-CM/PCS Trainer, Huff DRG Review Services**	tackle the ICD-10 testing problem. This solution works to gain information from a broad spectrum of participants while not over-taxing resources. **Dennis Winkler, Blue Cross Blue Shield of Michigan**	demonstrated proven, measurable benefits almost everywhere it has been implemented. However, it is more complicated to implement successfully than it appears. Find out valuable lessons learned in order to reduce discovery and implementation time and realize benefits more quickly. **Peter Lemakis, PHM, Mercy; Jason Mark, 3M; Amy Tsang, MS, Johns Hopkins Health System**
2:45–3:15 p.m.	**Networking Break**		
3:15–4:15 p.m.	TRACK 1 **ICD-10 "Meaningful Use"—Using Data Analytics and Chart Reviews for ICD-10 Physician Education** By all accounts, ICD-10 will have a profound effect on healthcare operations. Coding, reimbursement, and quality reporting under ICD-10 will depend upon specific and accurate documentation from physicians. As such, a robust physician	TRACK 2 **Implementing EMR and ICD-10 Education Simultaneously: Duke Health Case Study** This session will demonstrate the importance of education and workflow processes going hand in hand with technology to achieve success in an ICD-10 world. Duke University Health System will share best practices in balancing the priorities of implementing	TRACK 3 **From Pre-Implementation to Post-Production: Key Considerations in CAC** This presentation will highlight the process of a large healthcare system (Memorial Hermann, Houston, Texas)and its adoption of computer assisted coding (CAC)from preparation, implementation, and post-production impact of the software across a large coding staff and multiple hospital and outpatient facilities over a

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	documentation education plan is one of the critical success factors for a hospital planning for ICD-10 implementation. Learn how Thomas Jefferson University Hospitals, an academic medical center, is using data analytics and specialty-specific documentation audit findings to develop and deploy a "role-based" ICD-10 Physician Education Plan. **Shiny George, MS, RHIA, CPHIMS, CCS, CCS-P, CPC, Thomas Jefferson University Hospital**	EMR technology, putting workflow processes in place to support this technology and regulatory change, and preparing its impacted populations and physicians for ICD-10 through training and education. **Marie Thomas, RHIT, CCS, Duke University Health System; Tom Ormondroyd, MBA, Education, Precyse**	2-year period of time. Tips and best practice techniques will be shared by both the consultant assisting in the project and the healthcare system's coding director who worked in tandem to insure a successful roll-out, setting the stage for improved ICD-10-CM and ICD-10-PCS compliance. **Darice Grzybowski, MA, RHIA, FAHIMA, H.I. Mentors, LLC**
4:15–4:30 p.m.	**Transition Break**		
4:30–5:30 p.m.	Track 1 **Results from the Veterans Health Administration ICD-10-CM/PCS Coding Pilot Study** This presentation reveals the results of the VHA coding pilot study including surprising results related to ambulatory care and inpatient coding productivity. The lessons learned and recommendations resulting from this pilot study can benefit all healthcare provider organizations in preparation and planning for ICD-10 CM/PCS transition. **Shelley Weems, RHIA, CCS, Veteran's Health Administration; Pamela Heller,**	Track 2 **The 10 Predictions of Life after ICD-10 Implementation** Although the journey has been long and arduous at times, there will be a light at the end of the transitional journey. The speaker will walk the audience through the enabling strategies, technology and resourcing necessary to attain and maintain the key performance indicators to demonstrate success. Success strategies will be outlined to enable participants to fine tune their post-implementation performance using clinical and business analytics and clinical documentation and coding results. Finally, the speaker will identify how to re-define	Track 3 **The 10 Biggest Problems with CAC… and How to Address Them** Come learn from a medical director for clinical documentation improvement how to optimize your CAC. Audience members will leave with checklists of strategies for addressing the five major medical staff documentation issues as well as the five biggest electronic health record (EHR) issues that undermine the effectiveness of CAC. In addition, audience members will leave with an overview of the other computer-assisted technologies that are helping optimize the use of CAC in hospitals across the US.

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	RHIA, CCS-P, Health Information Management, Department of Veterans Affairs; Susan Fenton, PhD, RHIA, Office of Informatics and Analytics, Veterans Health Administration	roles and responsibilities post-transition to ensure business, technical, and operational needs and requirements are met.	**Victor Freeman, MD, MPP, JA Thomas**
		Cassi L. Birnbaum, MS, RHIA, CPQH, FAHIMA	
5:30–7 p.m.	**Reception**		

Day 1 – 7 CEUS

**Invited Speaker, Pending Confirmation*

Wednesday, April 23, 2014

Time	Topics		
7–8 a.m.	**Registration/Continental Breakfast**		
8–9:30 a.m.	**Catching Up with ICD-10 Implementation: What Should Be on Your Agenda for the Next 18 Months** It is important not to lose momentum in light of a new ICD-10 delay. Find out how to stay on track if you are ready, or use the additional time to catch up if you are not ready, so that everyone is prepared to make a smooth transition. **Rose T. Dunn, MBA, RHIA, CPA, CHPS, FACHE, FAHIMA, Chief Operating Officer, First Class Solutions, Inc.**		
9:45–10:45 a.m.	TRACK 1 **ICD-10 in Physician Practices and Clinics: A People-Centered Approach to Change** ICD-10 is not just about coding compliance. To truly be operationally successful, the organization as a whole needs to be prepared despite the multitude	TRACK 2 **Collaborating for Statewide ICD-10-CM/PCS Success** Attend this session to hear how Idaho is creatively addressing ICD-10-CM/PCS implementation with a collaborative that	TRACK 3 **The ICD-10 Data Explosion: Managing and Monitoring Your Data** Providers face the huge challenge of capturing, organizing, and reporting on the large amounts of data that ICD-10 will deliver after the transition. Leading organizations are already starting to think about ways to leverage this data

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	of other changes within the ambulatory world, such as acquisitions and EHR implementations. This preparedness needs to include everyone from coders to physicians to front office personnel to billers to executives. This presentation provides insight into how a healthcare provider is approaching organizational readiness for their ambulatory organization. **Kristi Novinger, Consulting, Point B, Inc.; Sarah Branish, RHIA, HIM, SCL Health System**	crosses conventional boundaries. You will walk away with ideas and tips for creating or revitalizing your own collaborative intent on a successful ICD-10-CM/PCS implementation. **Kaelyn Coltrin, RHIT, Idaho ICD-10 Collaborative**	to manage and monitor their financial and operational performance. During this one-hour session, we will focus on the challenges to, benefits of, and approaches to harnessing the power of ICD-10 including how trending and modeling can drive continued improvements in operational and financial performance. **Ritesh Sharma, Jvion**
10:45–11:15 a.m.	**Networking Break**		
11:15–12:15 p.m.	TRACK 1 **Tactics, Tools, and Training: Impact-based Clinician ICD-10 Training** Teaching ICD-10 is difficult. Teaching it in an EMR context using ICD-10-compliant, yet clinically friendly terms, to 17,000 physicians in 10 states is near impossible. We will explore the physician-engaging tactics we used, EMR tools and specialty-based training processes to make the compliance date "just another day" in the life of our doctors. **James M. Taylor, MD, CPC, Physician Director Coding/Revenue Cycle, Kaiser Permanente, Colorado**	TRACK 2 **Promoting Documentation Integrity with NLP/Successful Approaches for Using NLP to Support CDI** In this session, attendees hear how to quantify their redundant documentation challenges and use NLP technology to automate CDI efforts; especially in light of ICD-10's predicted avalanche of assessments, queries and case reviews. Two real-world case studies using NLP are presented, results demonstrated and lessons shared; with best practice guidance on technology selection and implementation provided. Because doctors and nurses often cut and paste, or "clone", notes from old records to new ones, it becomes much more difficult for HIM professionals not only to find	TRACK 3 **Life after the Transition: Next Steps** Organizations should take a proactive stance to prepare for post-ICD-10 implementation. This presentation will help organizations understand how to migrate their short-term ICD-10 implementation philosophy to a long-term goal-oriented workflow and workforce improvement philosophy. **Deborah Neville, RHIA, CCS-P, Elsevier/MC Strategies**

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	documentation relevant to a case, but also to detect when the documentation contains internal contradictions. NLP can be employed to support the documentation process and detect scenarios that represent risk to compliance, coding, or clinical outcomes. Computer-assisted CDI is opening opportunities to improve records, benefiting coders, physicians and, ultimately, patients. **Steven Bonney, BayScribe, Inc.; Mark Morsch, MS, OptumInsight**	
12:15–12:45 p.m.	**Dedicated Exhibit Time**	
12:45–1:45 p.m.	**LUNCH**	
1:45–2:45 p.m.	**Preparing for ICD-10: Views from Two Vendors** ICD-10 is a large scale, facility-wide implementation that impacts every aspect of your operation. Are you ready? Use our experience as a leading vendor of large EHR implementations and conversions to review the requirements of a cutover plan, discuss risk mitigation based on testing, and prepare an ICD-10 Go-Live plan. **Randy Hawk, US Consulting Regulatory MU and ICD-10, Cerner Corporation** This session will focus on a leading vendor's experience in ensuring their customer's readiness for information technology components of ICD-10-CM/PCS. **Rhonda Taller, MHA, Health Planning, Siemens HealthCare**	
2:45–3:45 p.m.	**CMS ICD-10 Report on State of the Union** A representative of the Centers for Medicare and Medicaid Services will provide an update regarding the agency and industry's ICD-10 transition preparation and readiness. **Denise Buenning** **Acting Deputy Director, Office of E-Health Standards and Services, Centers for Medicare & Medicaid Services**	

Agenda as of 4/14/2014   **Day 2 – 5 CEUS**