Figure 1

ICT Support Needs According to Importance Attributed by Survey Participants

- Difficulty with technologies in the classrooms and conference rooms
  - High importance: 72%
  - Moderate importance: 18%
  - Neutral: 9%
  - Low importance: 1%
  - Not at all important: 0%

- Maintenance of technology in classrooms and conference rooms
  - High importance: 75%
  - Moderate importance: 16%
  - Neutral: 8%
  - Low importance: 1%
  - Not at all important: 0%