

## Appendix 1

### Electronic Health Record (EHR) Features (as of September 2012)

#### EHR Features

- E-prescribing
  - Patient portal: patients can view diagnoses, immunizations, and prescriptions and can view and schedule appointments
  - Batch upload of patient records as Excel or .csv files
  - Generate reports based on diagnoses, prescription data, fax referrals, chart notes, personal health record (PHR) user, H1N1 candidacy, patient lists, e-scripts, meaningful use statistics, and drug interactions
  - Means to input data: customizable templates, free text, and voice recognition
  - Free lab integration with LabCorp, Bio-Reference, and Quest Diagnostics
  - Clinical decision support for drug interactions and drug allergies
  - Ability to upload documents and images
  - Ability to export immunization records, continuity of care record, and public health surveillance data
  - Scheduling with automatic e-mail reminders
  - Internal and external secure messaging
  - Free training
  - Immunization records, pediatric growth charts, advance directives
  - Unlimited free support for clinical users
  - System audit log
  - Patient referrals: records to be securely shared with remote clinicians via auto-fax
  - Billing options: e-mail electronic superbills, submit to billing service, or integrate billing with external vendor
  - Service-level agreement
  - Open application program interfaces (APIs) for developers
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