

Table 3

Distribution of Characteristics of the Patient/Physician Relationship before Implementation of Electronic Health Records (EHRs)

Characteristics	Strongly Agree		Agree		Uncertain		Disagree		Strongly Disagree	
	<i>N</i>	%	<i>N</i>	%	<i>N</i>	%	<i>N</i>	%	<i>N</i>	%
Doctor gives needed attention	60	12	168	33	137	27	114	22	32	6
Doctor explains reasons for medical tests	67	13	184	37	113	21	106	21	32	6
Doctor spends enough time with patient	58	11	165	33	108	21	139	27	38	8
Doctor listens carefully to my complaints	56	11	186	38	133	27	90	18	25	5
Doctor explains reason for prescribed medication	70	14	176	35	106	21	120	24	36	7
Sometimes I am not confident about the doctor's diagnosis	83	17	178	37	106	22	80	17	38	8
During visit, doctor performs complete physical check	52	10	108	21	119	23	157	31	72	14
At the visit, I am allowed to discuss my case	69	14	165	33	140	28	105	21	27	5
Sometimes doctor uses unclear medical terms	46	9	120	23	152	30	150	29	44	9